



Protecting Your Assets

Our leadership team consists of individuals who are retired Law Enforcement, Private Investigator and professional Security Specialists devoted to the research, integration and the process of systems in the field of professional security services. SMS provide high quality and cost-effective services as evidenced by the following:

Security Plans: SMS will develop a realistic security plan that is site specific and responsive to your budget. Security companies recruit from the same pool of candidates and utilize similar resources. What makes SMS different is the accountability and the responsiveness of our management team.

Employees – SMS finds exceptional candidates with specific qualifications to meet the needs of each site. All candidates undergo rigorous screening process:

- Online application Pre-Screening
- Office Interview – By Panel of Managers
- Employment Verification
- Background Checks
- Drug Testing

Also, we offer our employees an extensive training program to meet the world every day challenges.

Corporate Office Support – Our support team is to provide our employees with the tools they need to be successful at any assignment.

Systems Management Services

P (619) 988-0542

F (619) 263-7163

3450 Bonita Road, Suite 201

Chula Vista, CA 91910

www.smswebpage.com



SMS Training Programs

Course Descriptions



SMS Training Programs

SMS recognizes that in order to hire and maintain the best security guards it is important that in addition to the professional uniforms and state of the art equipment that our personnel is properly trained. We are BSIS certified to provide a range of training both as a requirement for employment and in addition to periodic refresher training and new information so that our personnel can perform their duties in a superior manner. A well trained, professional employee is a must in our company and an added level of confidence for our clients.

Patrol Tactics (Security 101) – The participants learn field procedures and techniques on how to safely and efficiently patrol on foot or in a vehicle. Subjects such as “spatial awareness”, night patrol techniques, flashlight discipline, observations skills, and random patrol patterns.

Police Liaison – How to interact professionally and appropriately with Law Enforcement officials during an emergency or crisis.

Security Technology – Participants learn the state of the art technology utilized by SMS.

Basic Leadership Principles – This course covers the basic principle of leadership and introduces 5 Level Leadership concept.

Social Engineering – The fundamentals of identifying communications that are geared towards getting specific information from security personnel.

Conflict Resolution – Security personnel are taught how to handle conflicts in a courteous and professional manner. This course focuses on communication styles, behavior signs, redirecting non-positive behavior, and de-escalation techniques.

Professional Assault Safety Training – Designed to assist security personnel with a means of identification and appropriate response to potentially assaultive behavior and situations. This training support the emphasis of self-control, assessment skills, verbal crisis communication, and maintaining “spatial awareness” utilizing the 21-foot rule.

Active Shooter Training – Focuses on providing security personnel the proper active-shooter training, planning, and preparation to help reduce the probability of an active-shooter event in the workplace.

Civil & Criminal Law – Security personnel to learn to identify the basic elements of a crime and the defenses against criminal charges due to poor security training and responses.

Five Star Customer Service – Security personnel are taught the 5 keys to 5 Star Customer Service.

BSIS Recertification – The BSIS Certified refresher training course is a comprehensive course that covers a wide variety of topics, and meets the BSIS annual training requirements.

Basic First Aid/CPR – This course meets the American Red Cross guidelines for First Aid Programs and combines lecture, interactive video and demonstrations featuring emergency scenarios that gives security personnel hands-on training to learn lifesaving skills.

Systems Management Services

P (619) 988-0542

F (619) 263-7163

3450 Bonita Road, Suite 201

Chula Vista, CA 91910

www.smswebpage.com